



FAQs

(Frequently Asked Questions)



Do Bronco Bonus Bucks carry over from quarter to quarter?

As a convenience to students continuing in the residence hall system, Bonus Bucks may be carried over from summer to fall quarter, from fall to winter quarter, and from winter to spring quarter. Resident students are required to purchase one of the meal options offered per quarter. Surplus points at the end of spring quarter are forfeited.

What happens to my meals if I don't use them all by week's end?

Weekly meal are refreshed every Saturday Morning. All meals not used are lost but you start the week with a fresh count.

Can I transfer a meal to another student?

The Cal Poly Pomona Meal Option cannot be transferred or assigned to another student. Your ID Card is used as a meal access card and may be used only by the student to whom the card is issued.

Can I use a meal for a friend?

The Meal Options permit one meal per meal period. Your Bonus Bucks or Bronco Bucks can be used to purchase a meal for your friend at a discount from the cash price.

The cashier knows me. Why do I have to show my Meal Access Card every time I come to the dining commons?

Your Cal Poly Pomona ID Card (with sufficient point balance) is your meal access card and will give you access to the dining commons and food service cash operations. Your ID card must be presented in order to pay for meals using your board account. The cashier cannot make exceptions.

How many portions can I have?

The dining commons offers an "unlimited seconds" program. Additional servings of food and beverages are to be consumed in the dining room. Please take only those food items or beverages you intend to eat or drink. The "seconds" program may be modified in order to accommodate special functions. Due to the "unlimited seconds" program, we cannot allow nonresidents in the dining room unless they buy a guest meal. Guest meals may be purchased at the cashier stand.

Why can't I take food out or the dining commons?

The administration of a meal program necessitates monitoring the food removed from the facility to insure that additional food is not supplementing a meal option. These controls are a consideration in establishing the cost of your meal option. The exceptions are limited to a beverage in your Los Olivos mug, one piece of fresh fruit or one ice cream cone only. Removing additional food is considered theft of services and will be treated accordingly.

What are the rules of behavior in the dining commons?

Because of incidents of chinaware and glassware breakage, the wearing of shoes or other protective footwear in the dining commons is mandatory. Acts of "horseplay" are not permitted because of possible injury to others in the dining room.

